

# VISITOR PACKET

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Dear Camper,

Thank you for choosing to spend some time at Headquarters RV Park.....we hope your stay will be both enjoyable and memorable.

The Crane Lake area has much to offer, so we encourage you to take some time to explore our breathtaking wilderness, beautiful sunrises/sunsets, and the many attractions in the area. Visit our website for a complete list of local attractions and other happenings this season.

Please let us know if we can do anything to make your stay more enjoyable.

Koreen & Brad Sokoloski Owners





# **HQRV RATES**

SEASONAL RATES
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•	Season: May 1st - October 31st.	
•	Full Service Seasonal Site Rate	\$ 2,950.00 + Electric *
•	Visitors / Guests (Tents/Pop-Ups) – Daily Fee	\$ 20.00 *

# TRANSIENT RATES

•	Season: May 1st - October 31st.	
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•	Standard Site Daily Rate (30 Amp Service)	\$ 45.00 *
•	Standard Site Daily Rate (50 Amp Service)	\$ 50.00 *
•	Deluxe Site Daily Rate (30 Amp Service)	\$ 55.00 *
•	Deluxe Site Daily Rate (50 Amp Service)	\$ 60.00 *
•	Weekly Standard Site Rate (30 Amp Service)	\$ 310.00 *
•	Weekly Standard Site Rate (50 Amp Service)	\$ 345.00 *
•	Monthly Site Rate	\$ 900.00 + Electric *
•	Off Season Site Daily Rate (30 Amp or 50 Amp)	\$ 45.00
•	Daily Pet Rate (Each Pet)	\$ 5.00
•	Weekly Pet Rate (Each Pet)	\$ 30.00
•	Monthly Pet Rate (Each Pet)	\$ 85.00

# **SITE DEPOSITS**

•	Daily/Weekly/Monthly (Non-Refundable) Deposit Due at Booking	Full Rental Amount
•	Seasonal (Non-Refundable) Deposit Due at Booking	\$1,000.00

# WINTER STORAGE RATES

•	RV Outdoor (On Site) Storage (November 1st - May 1st)	\$ 450.00 *
•	Boat/Trailer Outdoor (On Site) Storage (November 1st – May 1st)	\$ 14.00 Per Foot

# **CLEANING SERVICES**

•	RV Exterior Detailing (1 Hour Minimum)	\$ 55.00 Per Hour
•	RV Interior Cleaning (1 Hour Minimum)	\$ 55.00 Per Hour
•	Boat Cleaning (1 Hour Minimum)	\$ 55.00 Per Hour

# **PARK SERVICES**

•	Firewood (Per Wheelbarrow Load)	\$ 20.00 *
•	Ice (Per Bag)	\$ 3.00
•	Garbage Disposal (Per Bag)	\$ 3.00
•	Garbage Disposal (Monthly Service)	\$ 45.00

<sup>\*</sup>Minnesota Sales Tax Applies

A convenience fee of 3.9% of the total transaction will be charged on each credit or debit card transaction. Payment types accepted: Cash / Check / Credit Card / Debit Card



# **PARK RULES**

Headquarters RV Park is a family oriented operation. It is expected that adult conduct will be a positive influence on younger campers. All campers, regardless of age, are expected to abide by park rules.

- Check In/Out: Check In time is 12:00 PM / Check Out time is 10:00 AM.
- Quiet Time: 10:00 PM 8:00 AM.
- Campsites are limited to one RV per site.
- Sites must be kept tidy at all times.....please avoid clutter.
- All black water tanks must be empty prior to arrival.
- Use of chemicals and/or deodorizers in toilets/sinks while using HQRV hook-ups is prohibited.
- RV or vehicle washing is prohibited without management consent.
- Garbage must be kept in a closed container.
- Garbage burning is prohibited.
- Garbage disposal is camper's responsibility.
- Cutting or damaging trees is prohibited.
- Campfires allowed in designated fire pits only.
- No plastics or cigarette butts burning in fire pits allowed.
- Fires must be extinguished before leaving site.
- Pets must be leashed or kenneled at all times.
- Pets cannot be left unattended.
- Excessive dog barking is prohibited.
- Pet waste must be cleaned up immediately.
- Fireworks are prohibited.
- Firearms and hunting within the park are prohibited.
- Loud parties, radios, or excessive noise are prohibited.
- ATV's restricted to roads and pads only. No riding on grass!

Failure to abide by park rules may lead to expulsion. Management reserves the right to refuse service to anyone without advance notice or refund.





# TRANSIENT CONTRACT

#### **SEASON**

Our park is open to camping from May 1<sup>st</sup> to October 31<sup>st</sup>. Water is not guaranteed to be turned on prior to May 15<sup>th</sup> or after September 15<sup>th</sup> due to potential freezing conditions.

#### **RATES**

Reference Rate Sheet.

#### CHECK IN / CHECK OUT

Check in time is 12:00 PM. Check out time is 10:00 AM.

#### SITE AVAILABILITY

Sites are available on a first come / first served basis. Management reserves the right to accept or reject any site change requests.

#### RESERVATIONS

Reservations are accepted either on line or over the phone. A \$50.00 non-refundable deposit is due at the time of booking.

#### **CANCELLATIONS**

Your card will be billed for the FULL rate of the entire reservation for cancellation, arrival changes, or early departure within 30 days of arrival.

#### **UTILITIES**

All utilities for daily and weekly guests are included in your site rate. Monthly guests are responsible for the cost of electrical utilities and a \$50 deposit is required at time of contract signing.

All gray and black water tanks must be empty prior to arrival to prevent biological upset to our septic system.

Absolutely no chemicals or deodorizers shall be dumped into toilets or sinks while connected to HQRV Park disposal system. Guests are strongly encouraged to use RV toilet paper while hooked up.

Headquarters RV Park, its management, nor its staff are responsible for any loss or damage caused by electrical surges or failure, water or sewer failure, or any Act of God.

# SITE APPEARANCE

Guests are responsible to maintain their own site in a tidy manner. To avoid overcrowding of sites and roadways; boats, trailers, and extra vehicles must be parked in the overflow parking lot provided. All garbage must be kept in a closed containers and disposal is guest's responsibility. Garbage services are available for additional fees (see *Rate Sheet*).

#### RV APPEARANCE

All camping units must be neat and clean in appearance and all mechanicals must be in good working condition.

#### **RV SALES**

For sale signs for your RV are not allowed on your RV or on your site.

#### **RV LICENSING**

All RV's must display current license tabs.



#### **INSURANCE**

All guests are required to maintain their own insurance coverage to cover potential damage to HQRV property and/or to cover potential damage or loss of personal property or equipment while located on HQRV Park property. Headquarters RV Park is not responsible for loss, damage, stolen property, or any acts of God.

#### ATV'S / UTV'S / GOLF CARTS

All vehicles must be insured for use in the park.

# **GUEST CONDUCT**

All seasonal guests and their visitors are subject to *Park Rules* (reference attached).

# **TERMS & CONDITIONS**

The guest named on this contract is responsible for the actions of themselves, their family, their pets, and their visitors.

Violation of the terms of this contract or the *Park Rules* may result in eviction. Guests are responsible for any and all costs associated with such eviction.

Guest shall reimburse Headquarters RV Park for any loss, property damage, or repairs due to their negligence or improper use by themselves, their family, their pets, or their guests.

In the event guest vacates their site early, management reserves the right to rent that site to another party.

# **MANAGEMENT RIGHTS**

Management reserves the right to rent out any site or restrict its use, at its own discretion.

Headquarters RV Park reserves the right to change or modify rules as needed and without notice.

GUEST	MANAGEMENT
Signature	Signature
Printed Name	Printed Name
Street Address	
City / State / Zip	
Phone	
Email	